## **DCS Quick Help Guide**

**General DCS Information:** on paying or receiving child support; public disclosure; how to apply for DCS services; Forms; Brochures.

http://www.dshs.wa.gov/dcs or www.childsupportonline.wa.gov

Child Support Internet Payment Service: at <a href="https://secure.dshs.wa.gov/home/">https://secure.dshs.wa.gov/home/</a>

- Noncustodial Parent or Employer can access this site to make payments.
- Custodial Parent or Noncustodial Parent can view recent payment history.

Information About Child Support for Victims or Survivors of Family Violence (Domestic Violence): Questions and Answers (Q&A) about how DV issues can impact a child support case; how to claim "good cause" not to cooperate with DCS if you believe that child support enforcement might be dangerous for you or a child on your TANF grant.

<a href="https://www.dshs.wa.gov/esa/faq/field\_topic\_value%3Dchildviolence%26%3Dapply?field\_topic\_value=childviolence&=Apply">https://www.dshs.wa.gov/esa/faq/field\_topic\_value%3Dchildviolence%26%3Dapply?field\_topic\_value=childviolence&=Apply</a>

## Forms on the Web:

For DCS forms: http://www.dshs.wa.gov/dcs/Resources/Forms.asp

For Court forms: http://www.courts.wa.gov/forms/

For packets and forms: http://www.washingtonlawhelp.org

Worksheets and calculator: <a href="https://fortress.wa.gov/dshs/dcs/SSGen/Home">https://fortress.wa.gov/dshs/dcs/SSGen/Home</a>. Child support calculator with help links; performs basic calculations for child support worksheets.

**Community Relations Unit (CRU):** for complaints/concerns about your DCS case, or for general information if you don't have a case. Call **1-800-457-6202** and ask for CRU or send an email to <a href="mailto:dcs-cru@dshs.wa.gov">dcs-cru@dshs.wa.gov</a>.

**KIDS Line: 1-800-442-KIDS** (5437) is an automated phone system for all kind of information, including case-specific payment information. It can connect you to the office which handles your child support case.

**Child Support Brochures**: DCS publishes brochures which help explain the services DCS offers. You can view the brochures on-line through the <a href="Publications Library">Publications Library</a>.

If you need help, contact June Johnson at 360-664-5446 or <a href="johnsjc1@dshs.wa.gov">johnsjc1@dshs.wa.gov</a>.

## **Public Assistance or Not?**

The state **must** sign off on a child support order if the child/children receive or have received public assistance. Parties can use the **Declaration Regarding Public Assistance** to advise the court of their status.

## **Income Information**

Parties can use the Request for Income Information for Purposes of Entering a Child Support Order, (DSHS 18-701), to request the other party's income information. If the parties do not already have a case with DCS, the party can request "locate services" for the purpose of obtaining income information:

DSHS Division of Child Support PO BOX 11520 TACOMA, WA 98411